



April 4, 2024

Valinge Flooring North America  
980 Birmingham Road Suite 501-323  
Milton GA, 30004

To: Whom it may concern  
From: Zach Adams, General Manager, Valinge North America Inc.  
Date: March 27, 2024  
Re: Open Letter of Warranty-Hardened Wood in bathrooms

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To Whom it May Concern:

Valinge Flooring is currently updating its Hardened Wood Installation Manual to include a section detailing the requirements for installing flooring in bathrooms. (residential installations only)

Valinge Flooring hereby offers this Open Letter of Warranty until such time that the aforementioned update has been made to the Hardened Wood Installation Manual affirming that we will honor the warranty coverage of our Hardened Wood products when installation takes place in bathrooms (Residential Applications Only), provided that the following requirements are met:

- The bathroom does not have a hot tub, jacuzzi or any tub over the soaking size of 32" x 72"
- The bathroom does not have a steam room or sauna.
- The bathroom has a working exhaust fan or open window for air exchange
- The method of installation should be a full spread glue down installation
- The perimeter of the bathroom should have a silicone bead between the floor and wall

All other terms and conditions of the Hardened Wood Limited Warranty remains in effect.

We kindly thank you for your consideration of our Hardened Wood line of products. Please contact our Customer Service Department at [customerservice@valinge.com](mailto:customerservice@valinge.com) or (770) 701-1154 if you have any questions related to the installation and/or care & maintenance of our products.

Sincerely,  
Zach Adams, General Manager of Valinge North America

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